

The Dial-A-Ride program provides transportation service to Bellwood residents age 60 and over and people with a disability.

- Residents should call (708) 345-4743 at least 24 hours in advance to schedule a ride to a doctor's appointment and to a grocery store in Proviso Township. **Two shopping bags per rider are allowed.**
- If a rider is unable to carry bags, they must arrange for someone to assist them. **Drivers cannot assist residents with their bags.**
- The handicapped-accessible van will operate Monday – Friday from 9 a.m. – 2 p.m. Transportation will not be provided on holidays:

Martin Luther King Jr. Day - January 15	Independence Day - July 4
Presidents Day - February 19	Labor Day - September 2
Memorial Day - May 27	Veterans' Day - November 11
Juneteenth - June 19	Thanksgiving - November 28
	Christmas Day - December 25

- After shopping, residents must be picked up at the same location where they were dropped off.
- If a person other than the driver will pick you up from your appointment, please tell the driver when you are dropped off.
- Residents must look out for the driver who is on a preset schedule. **Residents must be ready 30 minutes in advance.**
- If you need to cancel an appointment, you must call (708) 345-4743 no later than 9:15 a.m. on the day of the appointment. Reservations will not be taken on the weekend.
- Residents can make one reservation per rider per day. You must remain at the destination for a least one hour before being picked up. You are allowed one stop per day.

# DIAL-A-RIDE PROGRAM

To schedule a ride, you must call (708) 345-4743 at least 24 hours in advance. Call between 9 a.m. – 1 p.m. Monday – Friday.

- Riders must be on time; and look out for the driver, who is on a preset schedule. Drivers will leave if you are not ready.



- Last pick up time is 1:30 p.m. Please be ready 30 minutes in advance. We will not be responsible if you are not ready at 1:30 p.m.